



How to Make a Referral to NVNA and Hospice

Referrals for home care can be requested for Skilled Nursing, Physical and Occupational Therapy, Speech Therapy, Social Worker (MSW) and Home Health Aide.

In order to request Occupational Therapy, Social Worker or Home Health Aide, the patient must have Skilled Nursing or Physical Therapy. Home Health Aide only cannot be ordered.

Please fax the following documents to **781-659-2139**:

1. The specific orders
2. Full demographics, including insurance information
3. Office visit note*
4. Updated medication list

**All Medicare and Managed Medicare insurances require a face-to-face visit either via video or in person within the last 90 days and the encounter must speak for the reason for VNA services. It does not need to mention VNA in the note. Audio-only visits do not qualify as a face-to-face visit.*

Qualifications for home care under insurance conditions of participation:

1. Patient must be **medically homebound**
2. VNA is **NOT** to go out to do initial assessments; initial evaluation to be done by the provider first.
3. Referrals need **“ongoing medical skilled need”**
4. VNA **cannot** be ordered for one-time visits.

If you have any questions regarding NVNA and Hospice referrals, please call Anne-Marie Powers, PTA, CDP, Business Development Representative at **781-556-1838**.