

Message to Families and Visitors to the Pat Roche Hospice Home

Visitor Policy Update – May 4, 2020

Thank you for allowing us to care for your loved one at the Pat Roche Hospice Home. We are working hard to ensure the safety of our staff and patients during the COVID-19 pandemic. It is unfortunate this worldwide crisis is happening at this point in your loved one's hospice journey. Please know that we are doing all we can to continue to provide high quality care to our patients. To better protect our staff, residents and visitors, we are adjusting our visitor policy

Visitors are welcome at the Pat Roche Hospice home between 8 a.m. - 8 p.m.

We continue to:

- **Limit visits to one person at a time** per resident
- Require **Patients to wear masks** in the hallways and all common areas as well as keep their doors closed
- Require visitors to **keep their mask on for the entire visit**, including in the resident's room.
- To preserve personal protective equipment (ppe), as advised by the CDC, **visitors will be issued a mask upon entry and asked to reuse their mask on future visits. Proper storage of facemask in a plastic bag is required.**
- Visitors answering "yes" to any screening questions will ***not be allowed entry*** to the Pat Roche Hospice home.

We will continue to update you with any future changes to the visitor policy. Thank you for your understanding as we strive to take care of our residents, staff and visitors with dignity and compassion in this challenging time. Please contact us prior to your visit if you have any questions.

Thank you for your cooperation.