

Season of Kindness

DBI Medical Billing

Special thanks to Kendra McKinley, President, DBI Medical Billing and Consulting and a member of the NVNA and Hospice Finance Committee. In December, Kendra and her colleagues donated \$2,000 to NVNA and Hospice.



photo taken December 2019

South Shore Hearing Center

Dr. Jennifer Mayer, owner of South Shore Hearing Center, presents Suzanne Clark, Vice President, Performance Improvement and Compliance with a donation to support the Pat Roche Hospice Home in Hingham.



photo taken January 2020

 We are now on **Instagram**
Please follow and stay engaged @NVNAandHospice

You can support our non-profit mission at NVNA and Hospice in many ways. For more information, please contact Deanna Tavares, Development Officer/Operations at 781.610.1409 or DTavares@nvna.org.

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120 Longwater Drive
Norwell, MA 02061
nvna.org

Call to Care

FOR OUR GENEROUS DONORS & SUPPORTERS
SPRING 2020

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Call to Care

FOR OUR GENEROUS DONORS AND SUPPORTERS | SPRING 2020



Inspiration

Dear Friends,
In these last few months, the entire world has changed as we battle the pandemic. I know that every South Shore family's life looks very different than it did just a few weeks ago. Healthcare workers have answered the call to care for our neighbors like warriors. I have been challenged every day as a leader of the largest independent non-profit home health and hospice agency on the South Shore.

And while these have indeed been complicated and trying days for all of us, I can honestly tell you that I write this letter inspired, motivated and hopeful.

I am inspired by my team. From the onset my team has responded with determination to keep patient care uninterrupted. Immediately adapting our new policies to keep our patients and colleagues safe, we have continued our mission to care for all our

patients across the South Shore. The Pat Roche Hospice Home has remained open. And while this pandemic has restructured our visiting policies at the House, our team has been acutely aware that lifting our patients families as they deal with the passing of a loved one has never been more important. It is inspiring to see our work continue as we are tested daily.

I am motivated by the response of the community. We requested the support of our neighbors to assist us in the complicated first weeks navigating the quest for PPE. In the early days as we worked to restructure our care delivery, we were often overwhelmed with the daily run of information. But our motivation never waned as every morning we witnessed donated deliveries of masks and gloves. The community response fueled us and reminded us all that we were not alone.

And lastly, I remain hopeful. We have all experienced so much pain from friends battling the virus and neighbors losing jobs. Yet, it is hard not to be hopeful when you see the deliveries of food for the hospice team staff or read a note from a donor making a generous donation praising the care his mother received. Or seeing my team of front line care givers continuing their dedicated work, treating Covid-19 patients and all who need them.

I am inspired, motivated and hopeful. My wish is good health and peace for you and your loved ones.

Sincerely,

Renee McInnes, CEO



photo taken December 2019

NVNA and Hospice Board of Trustee members Stacey Page and Molly Smith were announced as co-chairs for The 12. The 12 is now scheduled for September 9, 2020.

nvna.org

Celebrating 100 Years



Members of the Board of Trustees joined NVNA and Hospice leadership in January to mark the beginning of the centennial celebrations.



Honoring a Legacy of Excellence

Over 75 guests gathered in December to celebrate Kevin Callanan's tenure as a member of the NVNA and Hospice Board of Directors by dedicating the Kevin B. Callanan Conference Room.

A former Chair of the Board, Kevin served for over 20 years. CEO Renee McInnes remarked, "In my role as CEO, I have seen Kevin offer counsel countless times on complicated issues and the one constant was the dignity and compassion he brought to the table every time."



Goodwill in Action

From the very start of the national healthcare crisis, NVNA and Hospice has seen the kindness, generosity, and love from the South Shore community. From donated boxes of personal protection equipment and an endless menu of breakfast, lunch, and dinner, we have been overwhelmed by the generosity.



Grace Campaign



Renee McInnes, CEO, NVNA and Hospice, announced the Grace Campaign Committee.

Pictured here in November 2019, members of the Committee work on plans to launch the campaign to raise funds for the Pat Roche Hospice Home and palliative programs.



Jane Steinmetz, Chair
Managing Principal
Ernst & Young

Michelle Cully, CEO
Xpressman Trucking
& Courier

Renee McInnes, CEO
NVNA and Hospice

Michael McKenna
Founder and President
Comprehensive Benefit
Administrators

Julia Powers
Julia Powers Nutrition

Emily Pott, President
Curtis Management

Rick Roche, CEO
Roche Bros. Supermarkets
Jill Tallman, President
Cordelia Family Foundation
Brad Warner, Chair
Warner Family Foundation

2019 Closes with Record Fundraising

Six years ago our NVNA and Hospice Board of Directors committed to investing in a fundraising platform to raise vital funds for patient care. For the sixth year in a row our Board of Trustees has raised a record amount bringing our total to \$7.5 million in total funds raised since 2014. Our gratitude is endless to the individuals, corporations and foundations who support our mission.

NVNA and HOSPICE
CHARITABLE FUND

You can support our non-profit mission at NVNA and Hospice in many ways. For more information, please contact Deanna Tavares, Development Officer/ Operations at 781.610.1409 or DTavares@nvna.org.

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