



Message to Families and Visitors to the Pat Roche Hospice Home

Visitor Policy Update – February 19, 2021

Thank you for allowing us to care for your loved one at the Pat Roche Hospice Home. We are working hard to ensure the safety of our staff and patients during the COVID-19 pandemic. Please know that we are doing all we can to continue to provide high quality care to our patients. To better protect our staff, residents and visitors, we are adjusting our visitor policy.

While we continue to administer care to COVID-19 patients in private residences, our patients must provide a negative test before becoming a resident at the Pat Roche Hospice Home.

Visitors are welcome at the Pat Roche Hospice Home between 8 a.m. - 8 p.m.

Please note that out-of-state visitors are allowed only as per Massachusetts state guidelines (i.e., must provide proof of negative COVID-19 status)

We continue to:

- **Limit visits to two people from the same household at a time** per resident
- Require **patients to wear masks** in the hallways and all common areas as well as keep their doors closed
- Require visitors to complete a **screening questionnaire** and **keep their mask on for the entire visit**, including in the resident's room
 - In the instance that a visitor forgets to bring a mask, one will be provided
 - Visitors answering "yes" to any screening questions **will not be allowed entry** to the Pat Roche Hospice Home

We will continue to update you with any future changes to the visitor policy. Thank you for your understanding as we strive to take care of our residents, staff and visitors with dignity and compassion in this challenging time. Please contact us prior to your visit if you have any questions.

Thank you for your cooperation.