Dear Friends,

NVNA and Hospice Charitable Fund is proud to report another record-breaking fundraising year in support of our non-profit care throughout 27 towns across the South Shore.

While the delivery of care that began in 1920 has changed dramatically, our mission has remained constant. No patient is turned away for financial reasons and our calling, rooted in experienced nurses providing care in your home year round, is still the driving force of our mission.

Sustaining our patient care—and perhaps more importantly, expanding our patient care—is made possible by philanthropy.

As we begin our next century of care and the possibilities of reaching more families and patients, we proudly take a moment to thank our donors who authored this legacy of care.

On behalf of the patients and families we serve, thank you for investing in our mission.

Sincerely,

Renee McInnes, MBA, RN
Chief Executive Officer
NVNA and Hospice

The Pat Roche Hospice Home in Hingham

Pictured on the front cover:
Kathy Gosnell, Ginni Froio and Molly Smith

THANK YOU

Renee McInnes, RN

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* as of 2021
We are proud of our quality and clinical outcomes. In 2019, NVNA and Hospice was named one of the Top 500 agencies in the nation. HomeCare Elite® is an annual compilation of the most successful home care providers in the United States. This market-leading review from ABILITY® Network and DecisionHealth names the top 25 percent of agencies in home health performance measures.

The Commonwealth Institute and Boston Globe Magazine named NVNA and Hospice as one of the Top 100 women-led businesses in Massachusetts in 2019 and 2020.

Strategic Healthcare Programs improves quality and optimizes performance of home health agencies, hospices, skilled nursing facilities and hospitals by providing real-time actionable analytics, benchmarks and dashboards.

In 2020, NVNA and Hospice received a 5-star patient satisfaction rating and a 3.5-star quality rating with The Centers for Medicare & Medicaid Services.

Each year, families across the South Shore gather on a single night to host dinner parties in support of the Pat Roche Hospice Home’s Fund for Families. The event has raised over $200,000 since 2015. Although we could not gather together in 2020, donors hosted “non-events” to support the mission.

Pictured right: Board of Trustees member Jill Setian and Brian Setian.

The 12 raised over $215,000 in 2020 to support the Pat Roche Hospice Home. Special thanks to our donors who gave despite our decision to cancel.

Left: Stacey Page and Molly Smith, co-chairs of The 12, at an event strategy meeting in January 2020.
The mission of one single nurse traveling around the town of Norwell to visit homebound patients in the wake of a pandemic has traversed an entire century. It is now a vibrant organization bringing compassionate, award-winning care to nearly 30 towns. Our future involves the highest level of care in all our disciplines: nursing, physical therapy, occupational therapy, home health aides, social work, and spiritual care.

**2020 STATISTICS**

- TOTAL PATIENT VISITS: 100,600
- DISTINCT PATIENTS: 4,230
- EMPLOYEES: 385

**CHARITABLE GIVING**

As a non-profit with a charitable mission, we rely on the generosity of donors in our region. Because of giving neighbors like you, we can ensure that patients are not turned away because of financial need.

**TOWNS SERVED**

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- Quincy
- Randolph
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- Scituate
- West Bridgewater
- Weymouth
- Whitman

**2020 SUMMARY**

- DONATIONS: 2,582
- PHILANTHROPIC SUPPORT: $2,228,475.92
- 2019 NVNA and HOSPICE TOTAL REVENUE: $26 M

**GRACE CAMPAIGN**

NVNA and Hospice launched the Grace Campaign: Celebrating 100 Years with a goal of raising $4.5 million for patient care and support by December 2021. The year closed with $3.6 million raised.
It can be difficult to make decisions about if, when, and how to give back to your community. For the MacDonald family, however, the choice has always been clear.

Everything began with James Robert “Bob” MacDonald and a few lucky occurrences. After graduating high school, Bob began making deliveries for a local market and in the process happened to meet Viola Gherardi, his future wife. While out on the road around the same time, the owner of a local funeral home noticed Bob’s diligent work ethic and offered him a part-time job. There, Bob quickly came to realize how much he enjoyed being able to help families navigate their losses.

Once married with a young family, Bob and Viola decided to use their savings to begin a funeral home business of their own. The MacDonalds relocated to Marshfield in 1959 and quickly found their stride, establishing themselves as a key presence on the South Shore with their kindness and clear passion for their work.

Having witnessed the family’s commitment to service their whole lives, it was only natural that Bob and Viola’s four sons decided to become the MacDonald Funeral Home’s next generation of co-owners. The family has consistently supported the community with their time, counsel, and generosity.

When Viola and Bob passed away within a year of each other, their family unanimously decided to honor the end-of-life care they received with NVNA and Hospice through establishing a memorial fund in their names.

This act of generosity will help us carry on our mission of caring for families as the MacDonal ds continue to do the same—a fitting example of their compassionate leadership that impacts the community every day.
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Richard Walker, Thomas Horton, and Board of Trustees member Kristen Walker, all of Coastal Dealships, celebrate the Grace Campaign in October 2020.
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Susan Daileader, Jeannie Travers, and Nancy Bailey of Rockland Trust present NVNA and Hospice with a $310,000 grant in November 2020.

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